

Healthcare workers' knowledge and attitudes towards COVID-19 in Saudi Arabia

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Abstract. – OBJECTIVE: The world is facing a devastating challenge in the COVID-19 (coronavirus disease 19) outbreak. Healthcare workers (HCWs) provide the first line of defense against any disease outbreak. Thus, the present study is designed to assess HCWs' attitudes towards, knowledge of, and awareness of COVID-19.

MATERIALS AND METHODS: A cross-sectional observational study was conducted using an online survey on social media; the participants were 597 adults. The study was conducted from March to April, 2020. The questionnaire was randomly administered on Arabic-language social media applications; the 26-item survey assessed knowledge levels, attitudes, and practices.

RESULTS: The analysis includes 597 complete responses from HCWs; participants included physicians, nurses, medical students, and pharmacists. Most participants were females aged 18 to 25 years. Most participants agreed that the virus can spread via direct and indirect contact. Most participants indicated that they wash their hands; avoid touching their eyes, nose, or mouth; and avoid crowded places to protect themselves against infection. Most indicated that a bat was the original source of the virus. Most participating HCWs indicated that the symptoms of COVID-19 include fever, cough, and shortness of breath. Most of the participants also indicated that there is no specific treatment for patients infected with COVID-19.

CONCLUSIONS: The findings of this work can support the design of effective measures to prevent and control COVID-19 infections during the pandemic. The results also highlight where improvement is needed to HCWs' knowledge of and attitudes towards COVID-19; the findings also highlight the best healthcare practices regarding this illness.

Key Words:

COVID-19, Pandemic, Awareness, Attitude, Coronavirus

Introduction

The world is facing an unprecedented challenge in the devastating COVID-19 (coronavirus disease 19) outbreak, which, as yet, cannot be controlled. The disease, a viral pneumonia, was first reported in December 2019 in Wuhan city, the capital of the Hubei Province in China, and was linked to a seafood market where live animals are traded. Deep sequencing analysis of samples from affected patients identified the causative agent as severe acute respiratory syndrome coronavirus 2 (SARS-CoV-2)¹. The disease quickly spread to other locations in China and then crossed the borders to infect millions of people in many countries around the globe². The causative agent was named SARS-CoV-2, or "COVID-19," in February, and, on March 11, 2020, the World Health Organization (WHO) declared a global pandemic³. The infection fatality ratio (IFR) of COVID-19, a number that estimates the ratio of deaths among all infected individuals, has been reported as 0.5% to 1%^{1,2}.

Coronaviruses (CoVs) are positive-sense single-stranded RNA viruses. They belong to the Coronaviridae family, which includes the genera α , β , γ , and δ coronaviruses. The α and β coronaviruses cause infection in mammals and humans; γ and δ coronaviruses infect avian species⁴. Known strains of coronaviruses affecting humans are the human coronaviruses 229E, NL63, OC43, and

HKU1. These viruses generally cause mild upper respiratory tract infections and account for 15% to 30% of common cold infections⁵. However, three coronaviruses can cause fatal lower respiratory tract infections: severe acute respiratory syndrome coronavirus (SARS-CoV), which broke out in 2003; Middle Eastern respiratory syndrome coronavirus (MERS-CoV), which broke out in 2015; and the recently identified SARS-CoV-2⁶.

HCWs provide the first line of defense against any disease outbreak. Their potential exposure to suspected or confirmed cases of coronavirus puts them at a high risk of infection and other associated problems such as mental stress, trauma, and lack of contact with family and friends. Large numbers of infections and even deaths among HCWs due to COVID-19 have been reported⁴. This may be due to a number of factors, including a lack of knowledge about the disease, continuous long-term exposure to infected patients, and shortages of personal protective equipment (PPE)⁷. Asymptomatic infections play a role in the transmission of COVID-19 and are not well characterized. Previous data from cases of asymptomatic infection during the MERS-CoV outbreak and recent data from the COVID-19 outbreak, which is still in the early stages, suggest the key role of asymptomatic carriers in the transmission of COVID-19 to HCWs and the community^{8,9}.

Therefore, HCWs' knowledge of COVID-19 is important. Knowledge can reduce HCWs' risk of infection or help prevent them from infecting their colleagues and communities. Educating HCWs and encouraging appropriate attitudes among HCWs can support other preventive measures and strategies and establishing health educational and promotional programs can enable better and faster control of the spread of COVID-19. As in other countries, HCWs in Saudi Arabia are facing unprecedented situations due to the COVID-19 outbreak and seeking to follow Ministry of Health guidelines, which are based on WHO recommendations. Thus, the present study was designed to assess the attitudes towards, knowledge of, and awareness of COVID-19 of HCWs in tertiary care hospitals in Saudi Arabia, with the aim of detecting any deficiencies or incidents of malpractice.

Materials and Methods

This cross-sectional observational study consisted of an online survey distributed via social media; the survey was sent to 597 adults. The

study was conducted from March to April of 2020. The questionnaire was administered randomly on Arabic-language social media applications. The 26-item survey assessed knowledge, attitudes, and practices. Questions were taken from a survey on the Ministry of Health website¹⁰ designed to address Saudi residents' knowledge of, attitudes towards, and practices regarding COVID-19 during the initial spread of the COVID-19 outbreak. The questionnaire is a short, online, cross-sectional survey¹¹.

The Institutional Review Board at Imam Abdulrahman Bin Faisal University with (IRB-Number: IRB-2020-03-01) approved the study protocol. All methods were performed in accordance with the relevant guidelines and regulations. The participants included males and females aged 18-60 with a broad representation of nationality and educational level. Informed consent was acquired before the beginning of the study.

Statistical Analysis

Once data were collected, returned questionnaires were checked for completeness. Responses were coded, loaded, and analyzed using Statistical Product and Service Solutions (SPSS) 26.0 statistical software (IBM, Armonk, NY, USA); other models were also used for the statistical analyses.

Results

The final analysis included 597 completed surveys returned by HCWs. Participating HCWs include physicians, nurses, medical students, and pharmacists. Of the participants, 33.08% were males and 66.82% were females; 81.86% were Saudi and 18.08% were not Saudi. Participants were divided into three age groups: 18-25 (63.93%), 25-40 (33.94%), and 40-60 (2%). Participants were also asked about their level of education; 85.96% had completed an undergraduate education, and 9.53% held graduate degrees (Table I).

Most of our study population (71.1%) indicated that a bat was the source of the virus; responses to this question were statistically significant ($p=0.014$). In addition, 48.66% indicated that the mortality rate of COVID-19 ranges from 1% to 3%; responses to this question were also statistically significant ($p=0.076$) (Table II).

Participants were also asked about the symptoms of the new coronavirus. Most HCWs indicated that the symptoms include fever (99.61%), cough (95.28%), and shortness of breath (98.81%). When

Table I. Demographics.

	Group	(Physician) n (%)	(Nurse) n (%)	(Medical student) n (%)	(Pharmacist) n (%)
Gender	Male	91 (15.2%)	33 (5.5%)	62 (10.38%)	12 (2.0%)
	Female	139 (23.28%)	69 (11.55%)	168 (28.14%)	23 (3.85%)
Nationality	Saudi	198 (33.16%)	92 (15.4%)	178 (29.8%)	21 (3.5%)
	Non-Saudi	32 (5.36%)	10 (1.67%)	52 (8.71%)	14 (2.34%)
Age	18-25	98 (16.4%)	39 (6.5%)	220 (36.85%)	25 (4.18%)
	25-40	125 (20.9%)	58 (9.7%)	10 (1.67%)	10 (1.67%)
	40-60	7 (1.17%)	5 (0.83%)	0 (0%)	0 (0%)
Educational level	Undergraduate	182 (30.4%)	92 (15.4%)	208 (34.8%)	32 (5.36%)
	Graduate	47 (7.87%)	6 (1.0%)	3 (0.50%)	1 (0.16%)

asked whether vomiting or diarrhea are symptoms of the novel coronavirus, 43.69% responded no; answers to this question were statistically significant ($p=0.000$). Almost half of the participants (48.68%) indicated that nasal congestion is a symptom of the novel coronavirus; this was statistically significant ($p=0.034$). Less than half (43%) indicated that painful joints or bones are symptoms of the novel coronavirus (Table III).

To a question asking whether it is necessary to test airline passengers arriving in Saudi Arabia for COVID-19 by checking body temperature, 96.78% of participants responded yes. In response to the statement, "Persons with COVID-2019 cannot infect others with the virus when they have no fever," 85.3% answered no. Responses to this question were statistically significant ($p=0.002$). When asked whether the isolation and treatment of people who are infected with COVID-19 is an effective way to reduce the spread of the virus, 98.51% answered yes (Table IV).

When asked about the number to call if one experiences symptoms of COVID-19, 69.87% of participants responded correctly (937); responses to this question were statistically significant ($p=0.000$). Most participants (88.76%) said they rely on official sources for information about COVID-19 (Table V).

When asked if they had recently gone to any crowded place, 91.49% of participants answered no. When asked if they had worn masks outside their homes in recent days, 53.96% answered no (Table VI).

Two questions addressed participating HCWs' attitudes towards COVID-19. Most of the participants (87.8%) agreed that COVID-19 will eventually successfully be controlled. Almost all the participants (98.21%) indicated that they are confident that Saudi Arabia can win the battle against the COVID-19 virus (Table VII).

Discussion

This study aimed at assessing knowledge of and attitudes towards COVID-19 among HCWs in the Riyadh region of Saudi Arabia. In general, we found that HCWs have high levels of knowledge about and positive attitudes towards COVID-19.

The majority of participating HCWs had high levels of knowledge about the symptoms of the disease, which include fever, cough, shortness of breath, nasal congestion, and vomiting. Knowledge about disease symptoms is important in clinical diagnosis, treatment, and prevention. It also helps protect frontline HCWs from expo-

Table II. (Q1-9).

	Group	(Physician) n (%)	(Nurse) n (%)	(Medical student) n (%)	(Pharmacist) n (%)	p-value by Chi-square	p-value Linear-by- Linear Association
1. How does a person become infected with the virus? [By direct contact through airborne from the patient while he is sneezing or coughing]	Yes	219 (36.68%)	100 (16.75%)	213 (35.67%)	34 (5.69%)	0.389	0.324
	No	9 (1.507%)	1 (0.16%)	11 (1.8%)	1 (0.16%)		
	I don't know	2 (0.34%)	1 (0.16%)	6 (1.0%)	0 (0%)		
2. How does a person become infected with the virus? [By indirect contact through the surfaces or objects infected by the virus through touching your nose, mouth or eyes.]	Yes	223 (37.35%)	99 (16.58%)	226 (37.85%)	35 (5.86%)	0.106	0.173
	No	5 (0.837%)	0 (0%)	4 (0.67%)	0 (0%)		
	I don't know	2 (0.34%)	3 (0.5%)	0 (0%)	0 (0%)		
3. How does a person become infected with the virus? [By blood transfusion]	Yes	65 (10.8%)	37 (6.19%)	81 (13.56%)	13 (2.17%)	0.000	0.262
	No	102 (17.08%)	36 (6.03%)	57 (9.54%)	4 (0.67%)		
	I don't know	63 (10.5%)	29 (4.85%)	92 (15.4%)	18 (3.0%)		
4. How can I protect myself from being infected? [Washing hands by soaps and cleaning chemicals]	Yes	228 (38.19%)	100 (16.75%)	229 (38.35%)	35 (5.86%)	0.087	0.580
	No	2 (0.34%)	0 (0%)	1 (0.16%)	0 (0%)		
	I don't know	0 (0%)	2 (0.34%)	0 (0%)	0 (0%)		
5. How can I protect myself from being infected? [Avoiding touching eyes, nose or mouth by hands]	Yes	223 (37.35%)	100 (16.75%)	226 (37.85%)	34 (5.69%)	0.583	0.670
	No	7 (1.17%)	1 (0.16%)	3 (0.5%)	1 (0.16%)		
	I don't know	0 (0%)	1 (0.16%)	1 (0.16%)	0 (0%)		
6. How can I protect myself from being infected? [Wearing masks through all the day could protect me against the virus]	Yes	52 (8.71%)	24 (4.02%)	41 (6.86%)	8 (1.34%)	0.304	0.155
	No	167 (27.9%)	74 (12.39%)	168 (28.14%)	26 (4.35%)		
	I don't know	11 (1.84%)	4 (0.67%)	21 (3.52%)	1 (0.16%)		
7. How can I protect myself from being infected? [Avoiding the crowded places (malls, visiting hospitals, airports)]	Yes	228 (38.2%)	99 (16.6%)	227 (38.02%)	35 (5.86%)	0.579	0.675
	No	2 (0.34%)	2 (0.34%)	1 (0.16%)	0 (0%)		
	I don't know	0 (0%)	1 (0.16%)	2 (0.34%)	0 (0%)		
8. What is the source of COVID-19?	Another animal	9 (1.507%)	2 (0.34%)	18 (3.01%)	4 (0.67%)	0.014	0.013
	Bat	177 (29.6%)	66 (11.05%)	159 (26.6%)	23 (3.85%)		
	I don't know	44 (7.37%)	34 (5.69%)	53 (8.87%)	8 (1.34%)		
9. What is the mortality rate of COVID-19?	1%	0 (0%)	0 (0%)	1 (0.16%)	0 (0%)	0.076	
	1-3%	130 (21.7%)	42 (7.03%)	104 (17.42%)	15 (2.51%)		
	3-4%	73 (12.2%)	36 (6.03%)	84 (14.07%)	16 (2.68%)		
	10-15%	27 (4.52%)	24 (4.02%)	24 (4.02%)	4 (0.67%)		

Table III. (Q10-15).

	Group	(Physician) n (%)	(Nurse) n (%)	(Medical student) n (%)	(Pharmacist) n (%)	p-value by Chi-square	p-value Linear-by- Linear Association
10. What are the symptoms for a patient with the new coronavirus? [Fever]	Yes	230 (38.5%)	100 (16.75%)	230 (38.5%)	35 (5.86%)	0.136	0.874
	No	0 (0%)	1 (0.16%)	0 (0%)	0 (0%)		
	I don't know	0 (0%)	1 (0.16%)	0 (0%)	0 (0%)		
11. What are the symptoms for a patient with the new coronavirus? [Cough]	Yes	218 (36.5%)	95 (15.91%)	221 (37.01%)	35 (5.86%)	0.432	0.394
	No	7 (1.17%)	5 (0.837%)	3 (0.5%)	0 (0%)		
	I don't know	5 (0.837%)	2 (0.34%)	6 (1.0%)	0 (0%)		
12. What are the symptoms for a patient with the new coronavirus? [Shortness of breath]	Yes	227 (38.02%)	99 (16.58%)	229 (38.35%)	35 (5.86%)	0.468	0.446
	No	2 (0.34%)	1 (0.16%)	0 (0%)	0 (0%)		
	I don't know	1 (0.16%)	2 (0.34%)	1 (0.16%)	0 (0%)		
13. What are the symptoms for a patient with the new coronavirus? [Vomiting or diarrhoea]	Yes	97 (16.24%)	43 (7.20%)	56 (9.38%)	13 (2.17%)	0.000	0.000
	No	98 (16.4%)	42 (7.03%)	109 (18.25%)	12 (2.01%)		
	I don't know	35 (5.86%)	17 (2.8%)	65 (10.8%)	10 (1.67%)		
14. What are the symptoms for a patient with the new coronavirus? [Congested nose]	Yes	116 (19.4%)	61 (10.2%)	96 (16.08%)	18 (3.0%)	0.034	0.072
	No	77 (12.9%)	32 (5.36%)	82 (13.7%)	11 (1.8%)		
	I don't know	37 (6.19%)	9 (1.507%)	52 (8.71%)	6 (1.0%)		
15. What are the symptoms for a patient with the new coronavirus? [Painful joints or bones]	Yes	109 (18.25%)	51 (8.54%)	82 (13.7%)	15 (2.51%)	0.106	0.018
	No	71 (11.8%)	31 (5.19%)	84 (0.16%)	9 (1.507%)		
	I don't know	50 (8.37%)	20 (3.35%)	64 (10.7%)	11 (1.8%)		

sure to dangerous pathogens, particularly during a pandemic. Other studies have found that HCWs have different levels of knowledge about different aspects of COVID-19. In a study in Pakistan, 93.2% of the HCWs reported positive attitudes but lacked knowledge about whether an influenza vaccine could protect against COVID-19¹². In another recent study, 86% of the respondents lacked knowledge about the symptoms of the disease but demonstrated excellent knowledge about COVID-19's mode of transmission¹³. In a study in Uganda, 69% of the respondents had high levels of knowledge about COVID-19¹⁴.

In our study, most of our respondents knew that COVID-19 could escalate through direct and indirect contact (infected surfaces or objects) and through close contact with infected people via droplets and secretions from the mouth and nose. They were also aware of the wide range of symptoms, which can be mild or severe. Most of our participants (99.15%) also had high levels of knowledge about the importance of handwashing using soap or disinfecting chemicals. Al Sulayyim et al¹⁵ found that 91.5% of participants were aware of the importance of cleaning their hands using soap or an alcohol-based hand sanitizer. Partici-

Table IV. (Q16-24).

	Group	(Physician) n (%)	(Nurse) n (%)	(Medical student) n (%)	(Pharmacist) n (%)	p-value by Chi-square	p-value Linear-by- Linear Association
16. General information about the new coronavirus (COVID-19). [Is the new coronavirus (COVID-19) seasonal?]	Yes	24 (4.02%)	6 (1.01%)	20 (3.35%)	4 (0.67%)	0.811	0.799
	No	146 (24.5%)	67 (11.22%)	156 (26.1%)	22 (3.68%)		
	I don't know	60 (10.1%)	29 (4.85%)	54 (9.04%)	9 (1.51%)		
17. General information about the new coronavirus (COVID-19). [Is the new coronavirus (COVID-19) the same as middle east respiratory syndrome corona virus (MERS-CoV)?]	Yes	23 (3.85%)	14 (2.35%)	36 (6.03%)	6 (1.01%)	0.011	0.499
	No	190 (31.8%)	78 (13.06%)	160 (26.8%)	21 (3.52%)		
	I don't know	17 (2.85%)	10 (1.67%)	34 (5.69%)	8 (1.34%)		
18. General information about the new coronavirus (COVID-19). [Do you think that the new coronavirus (COVID-19) is a global pandemic?]	Yes	229 (38.35%)	97 (16.24%)	226 (37.85%)	33 (5.53%)	0.091	0.093
	No	1 (0.16%)	3 (0.5%)	3 (0.5%)	1 (0.16%)		
	I don't know	0 (0%)	2 (0.34%)	1 (0.16%)	1 (0.16%)		
19. General information about the new coronavirus (COVID-19). [Is there a vaccine for the new coronavirus (COVID-19)?]	Yes	8 (1.34%)	4 (0.67%)	8 (1.34%)	0 (0%)	0.318	0.076
	No	209 (35.01%)	85 (14.24%)	198 (33.2%)	31 (5.2%)		
	I don't know	13 (2.17%)	13 (2.17%)	24 (4.02%)	4 (0.67%)		
20. General information about the new coronavirus (COVID-19). [Is there a specific treatment given to patients infected by the new coronavirus (COVID-19)?]	Yes	62 (10.4%)	35 (5.86%)	64 (10.72%)	6 (1.0%)	0.053	0.347
	No	144 (24.12%)	47 (7.9%)	138 (23.1%)	22 (3.68%)		
	I don't know	24 (4.02%)	20 (3.35%)	28 (4.69%)	7 (1.17%)		
21. General information about the new coronavirus (COVID-19). [Is it necessary to start screening everybody who has symptoms of cold or flu?]	Yes	138 (23.1%)	64 (10.72%)	139 (23.3%)	24 (4.02%)	0.524	0.753
	No	88 (14.7%)	33 (5.53%)	83 (13.9%)	11 (1.84%)		
	I don't know	4 (0.67%)	5 (0.837%)	8 (1.34%)	0 (0%)		
22. General information about the new coronavirus (COVID-19). [Do you think it is necessary for passengers visiting Saudi Arabia to be tested generally for the new coronavirus (COVID-19) "checking body temperature"?]	Yes	218 (36.5%)	99 (16.9%)	226 (37.85%)	33 (5.53%)	0.364	0.304
	No	10 (1.67%)	2 (0.34%)	3 (0.5%)	1 (0.16%)		
	I don't know	2 (0.34%)	1 (0.16%)	1 (0.16%)	1 (0.16%)		
23. General information about the new coronavirus (COVID-19). [Persons with COVID-2019 cannot infect the virus to others when a fever is not present.]	Yes	25 (4.18%)	6 (1.0%)	4 (0.67%)	1 (0.16%)	0.002	0.000
	No	192 (32.2%)	86 (14.41%)	200 (33.5%)	31 (5.19%)		
	I don't know	13 (2.17%)	10 (1.67%)	26 (4.35%)	3 (0.5%)		
24. General information about the new coronavirus (COVID-19). [Isolation and treatment of people who are infected with the COVID-19 virus are effective ways to reduce the spread of the virus.]	Yes	226 (37.85%)	100 (16.75%)	227 (38.02%)	33 (5.53%)	0.184	0.666
	No	4 (0.67%)	1 (0.16%)	3 (0.5%)	2 (0.34%)		
	I don't know	0 (0%)	1 (0.16%)	0 (0%)	0 (0%)		

Table V. (Q25).

	Group	(Physician) n (%)	(Nurse) n (%)	(Medical student) n (%)	(Pharmacist) n (%)	p-value by Chi-square	p-value Linear-by- Linear Association
25. What is the number to be contacted in case of having COVID-19 symptoms?	937	180 (30.15%)	80 (13.4%)	139 (23.3%)	18 (3.02%)	0.000	0.000
	977	5 (0.837%)	7 (1.17%)	13 (2.17%)	1 (0.16%)		
	I don't know	41 (6.86%)	14 (2.35%)	69 (11.55%)	15 (2.51%)		
	955	2 (0.34%)	1 (0.16%)	6 (1.0%)	0 (0%)		
	953	2 (0.34%)	0 (0%)	3 (0.5%)	1 (0.16%)		
What is the source that you rely on for getting the information regarding COVID-19?	Social media	2 (0.34%)	6 (1.0%)	13 (2.17%)	3 (0.5%)	0.062	0.219
	Official	212 (35.5%)	87 (14.57%)	203 (34.0%)	28 (4.69%)		
	Friends/ social	4 (0.67%)	3 (0.5%)	11 (1.84%)	2 (0.34%)		
	Not looking	2 (0.34%)	6 (1.0%)	3 (0.5%)	2 (0.34%)		

Table VI. (Practice, Q1, Q2).

	Group	(Physician) n (%)	(Nurse) n (%)	(Medical student) n (%)	(Pharmacist) n (%)	p-value by Chi-square	p-value Linear-by- Linear Association
1. Practice: In recent days, have you gone to any crowded place?	Yes	20 (3.35%)	12 (2.01%)	18 (3.02%)	1 (0.16%)	0.398	0.380
	No	210 (35.2%)	90 (15.1%)	212 (35.5%)	34 (5.69%)		
2. Practice: In recent days, have you worn a mask when leaving home?	Yes	103 (17.25%)	46 (7.7%)	107 (17.92%)	19 (3.18%)	0.762	0.421
	No	127 (21.3%)	56 (9.38%)	123 (20.6%)	16 (2.68%)		

Table VII. Attitude.

	Group	(Physician) n (%)	(Nurse) n (%)	(Medical student) n (%)	(Pharmacist) n (%)	p-value by Chi- square	p-value Linear-by- Linear Association
1. Do you agree that COVID-19 will finally be successfully controlled?	I agree	202 (33.84%)	93 (15.57%)	198 (33.2%)	31 (5.19%)	0.764	0.967
	I don't know	23 (3.85%)	8 (1.34%)	3 (0.5%)	4 (0.67%)		
	I don't agree	5 (0.837%)	1 (0.16%)	29 (4.856%)	0 (0%)		
2. Do you have confidence that Saudi Arabia can win the battle against the COVID-19 virus?	Yes	223 (37.4%)	100 (16.75%)	228 (38.2%)	35 (5.86%)	0.295	0.055
	No	7 (1.17%)	2 (0.34%)	2 (0.34%)	0 (0%)		

pants in that study also reported engaging in good hygiene practices, such as covering the nose and mouth with a tissue when coughing or sneezing and avoiding personal contact to prevent infection. In line with these results, our findings also suggest that most HCWs (97.64%) believe that avoiding touching their eyes, nose, or mouth with their hands can help protect against COVID-19. Similarly, another study in Saudi Arabia reported that 87% of participants were aware of the importance of handwashing¹⁶. During the MERS outbreak, 82% of HCWs indicated that they washed their hands always or often¹⁷. However, this percentage has increased during the COVID-19 outbreak. This suggests that HCWs have learned from previous experience and now have a better understanding of the importance of handwashing. Most of our participants also identified a bat as the source of the virus, indicating a high level of knowledge about the origin of the virus (71.1%, $p=0.014$). In a recent study in another region of Saudi Arabia, 55% of HCWs identified a bat as the source of the virus¹⁵. These inconsistent findings may be explained by variations in the information sources available to the study populations.

Although our participants indicated that they have adopted good hygiene measures, only 53.96% reported wearing a face mask outside their homes. Other studies have reported similar findings, indicating that HCWs' attitudes towards face masks are moderate to poor^{14,18}. A study in Egypt reported that HCWs frequently adopt preventive measures, including wearing face masks¹⁹. Efforts should be made to increase HCWs' awareness of the importance of face masks in preventing infections.

The mortality rate predicted by our participants was 1% to 3%. However, on June 3, 2020, the reported mortality rate due to COVID-19 in Saudi Arabia was only 0.166%²⁰. According to a press release published by the Minister of Health on May 6, 2020, the mortality rate in Saudi Arabia due to COVID-19 at that time was a mere 0.7%. These numbers are much lower than those in Europe, where both infection and mortality rates are higher. In May 2020, the global death rate due to COVID-19 was 7%²¹.

Most of our participants (88.76%) indicated that they rely on official sources for information about COVID-19, rather than sources such as social media sites or friends. A study in Egypt found that the internet was participants' primary source of information; according to a Ugandan study, HCWs obtain most of their information from TV, radio, and newspapers^{14,19}. These different findings may

reflect differences in social norms, cultures, and available resources.

Regarding knowledge of COVID-19 infection prevention and control, our study found that HCWs wear medical masks continuously during all routine activities in clinical settings and use additional protective equipment and precautions when working with COVID-19 patients. These findings are promising as a lack of knowledge about infection prevention and control would lead to higher infection and mortality rates due to COVID-19, not only among HCWs but also among non-health workers. This study is significant because it provides information about HCWs' knowledge of and attitudes towards the global pandemic that is currently confronting HCWs in Saudi Arabia and around the world. The findings of this study can support the design of effective infection prevention and control measures to address the COVID-19 pandemic. It also has highlighted areas where improvement is needed, such as HCWs' knowledge of and attitudes towards best practices regarding COVID-19.

Limitations

Most participants in this survey were from the Riyadh region. Future surveys should include participants from other regions to obtain a better overview of healthcare responses to COVID-19. In addition, this was an online survey; face-to-face interviews might have produced different results. Our survey was based on an established questionnaire developed and translated into Arabic by the Saudi Ministry of Health and the Centers for Disease Control and Prevention (CDC). We therefore expect that the study participants understood the questions clearly.

Conclusions

HCWs in the Riyadh region of Saudi Arabia exhibit high levels of knowledge about and positive attitudes towards the COVID-19 pandemic. Since COVID-19 is a novel virus, the WHO and other governmental health authorities are continuously reviewing all newly published information on the transmission of the virus that causes COVID-19 and on the management of the disease, as well as new precautions and recommendations. Therefore, improvement is needed in various areas related to the attributes of the disease, best practices, and the experience of frontline workers. New information in these areas can be translated into guidance for HCWs. The findings of this study can help guide

the efforts of public health authorities in establishing health educational programs and campaigns to improve HCWs' knowledge of and attitudes towards COVID-19.

Consent for publication

Not applicable.

Ethics Approval and Consent to Participate

The protocol of research was reviewed and approved by the Ethics and Research Committee of the Imam Abdulrahman Bin Faisal University with (IRB-Number: IRB-2020-03-01).

Availability of data and material

All data are included in the manuscript. However, the datasets used and/or analysed during the current study are available from the corresponding author on reasonable request..

Competing interests

The author(s) declare(s) that there is no conflict of interest regarding the publication of this paper.

Funding

The author(s) declare(s) that there is no funding available for the publication of this paper.

Authors' Contributions

All listed authors developed different substantial activities. SB, FS, MI, NA, KA, AA and KA collect the data. SSH, SB, TA analyses the data and they were involved in drafting the manuscript. FS, NA, AA, TA, AA, BA, RA, AM and SB contributed substantially to the experiment design. They participated in drafting and writing the manuscript. Each author participated sufficiently in writing and reviewing the manuscript. All authors read and approved the final manuscript.

Acknowledgements

The authors wish to extend their appreciation to this study was supported by a grant from Deanship of Scientific Research (Grant Number: RGP-1438-048) King Saud University, Riyadh, Saudi Arabia.

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